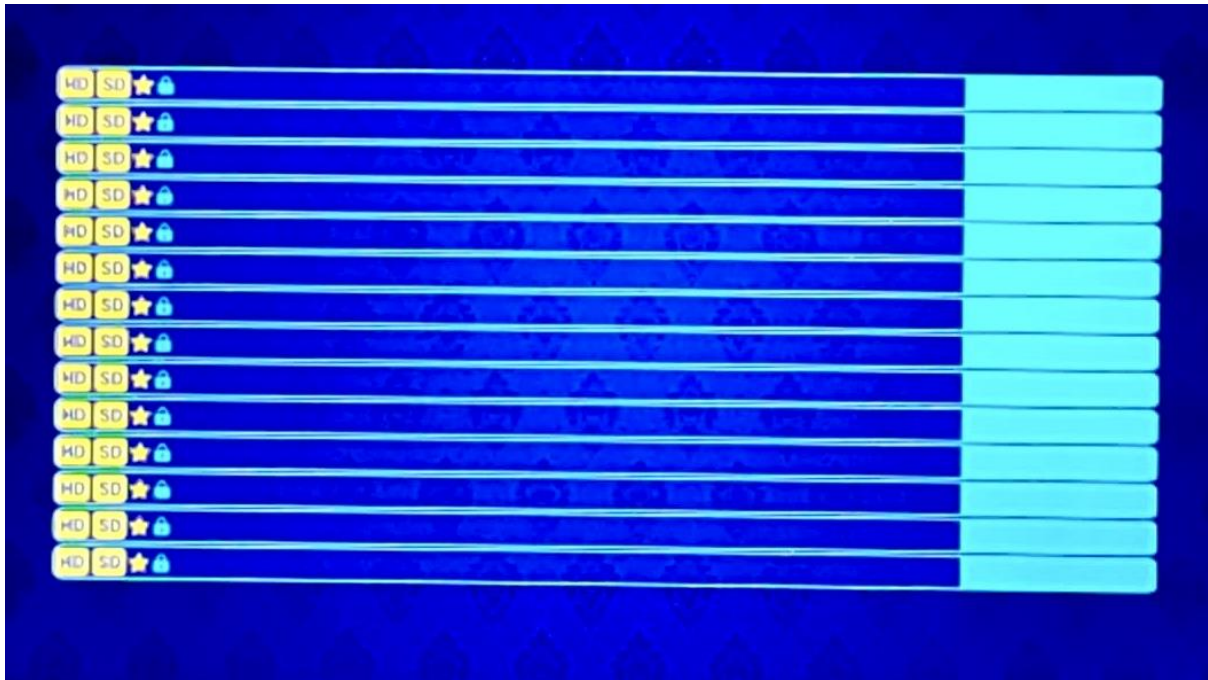
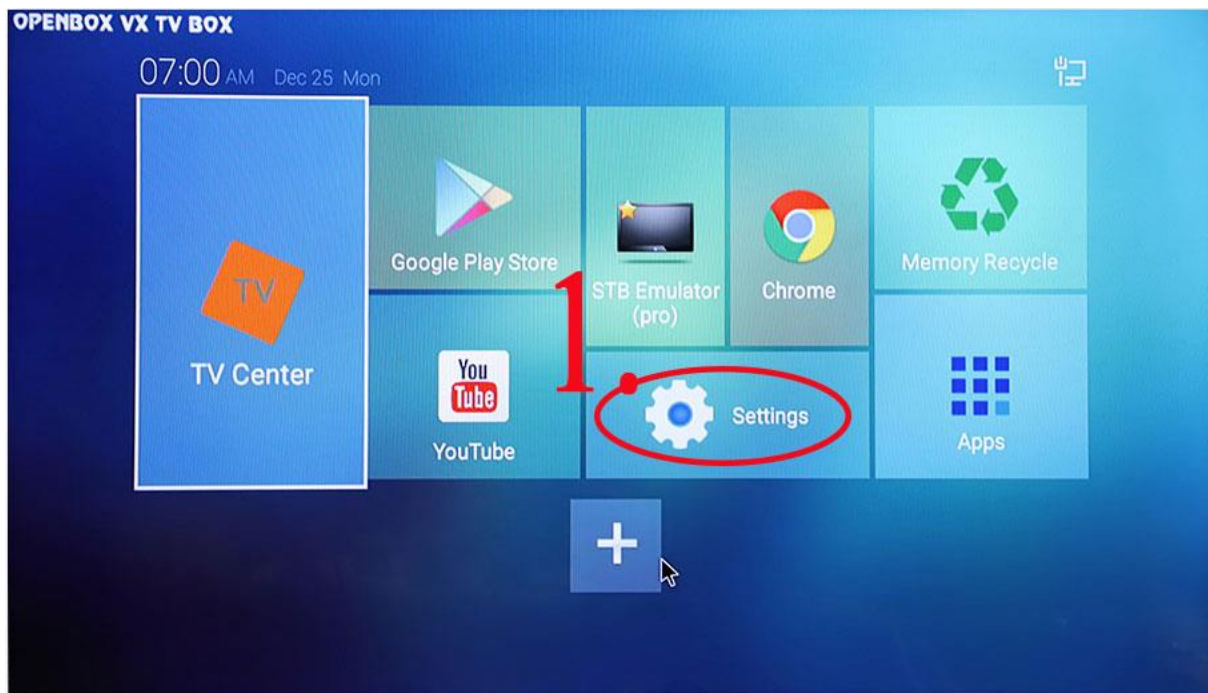


OPENBOX VX Locked Channel List

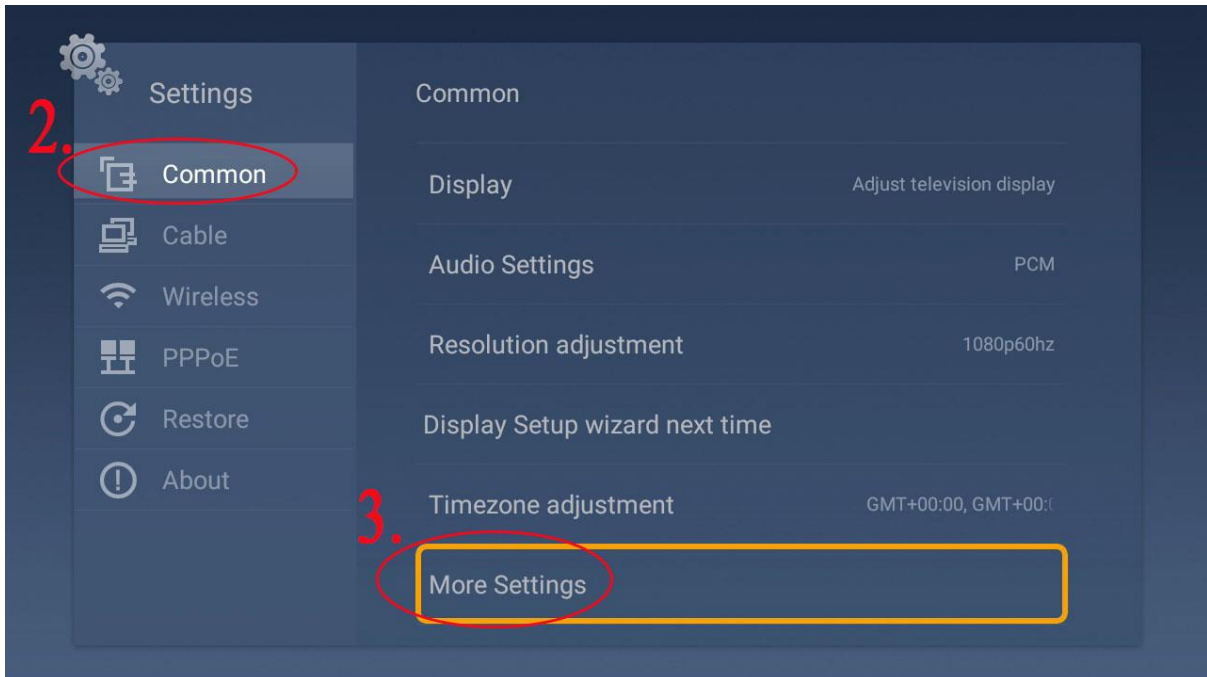
If suddenly lock sign appears (see picture below) in your channel list and channel list is not showing channel names or working please follow the steps below to fix this problem.



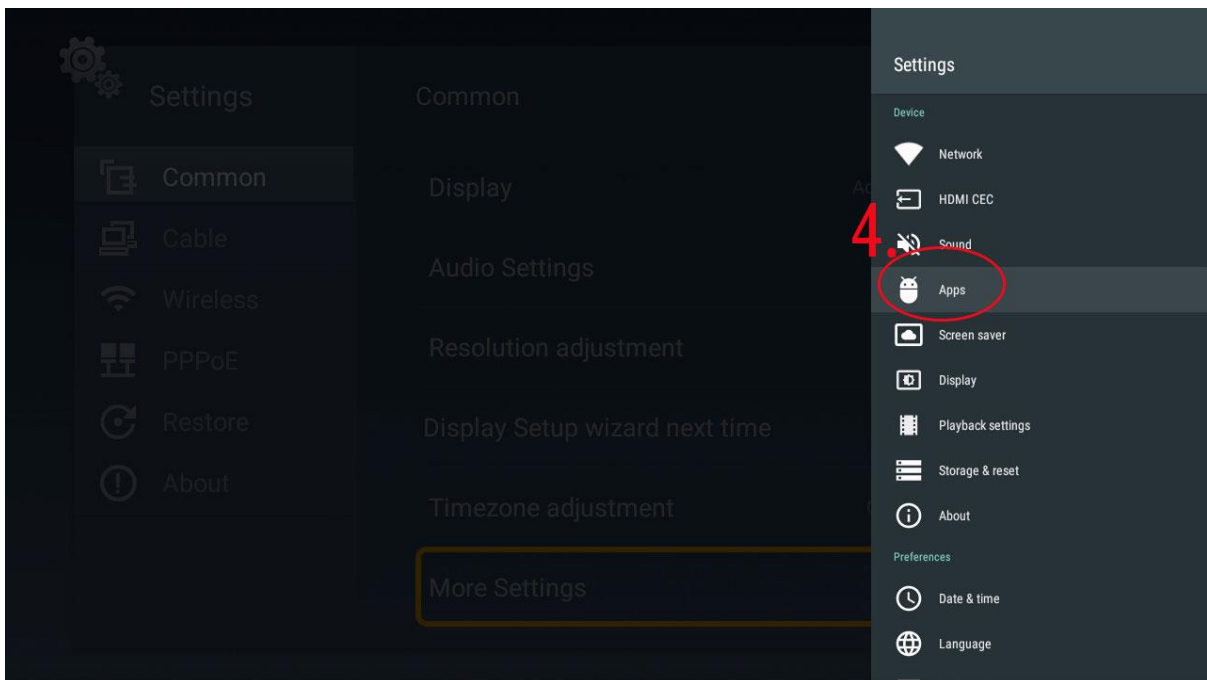
- Exit the application and go to **Setting** from Home screen.



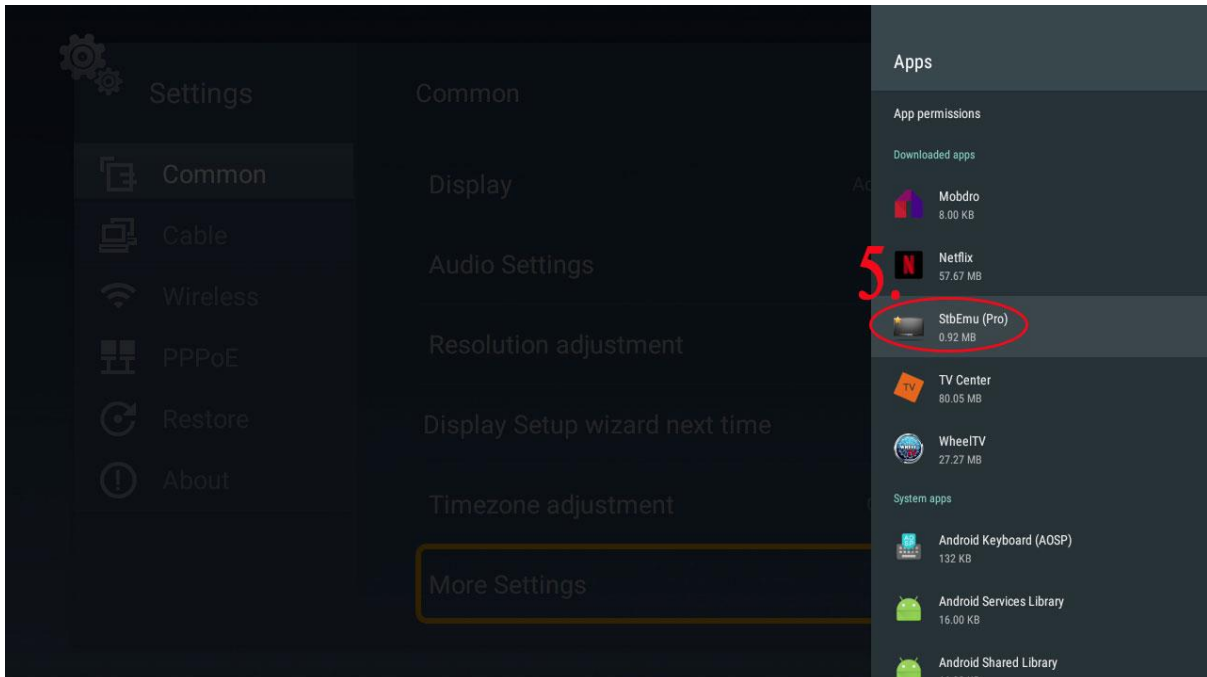
- Go to **Common** then **More Settings**



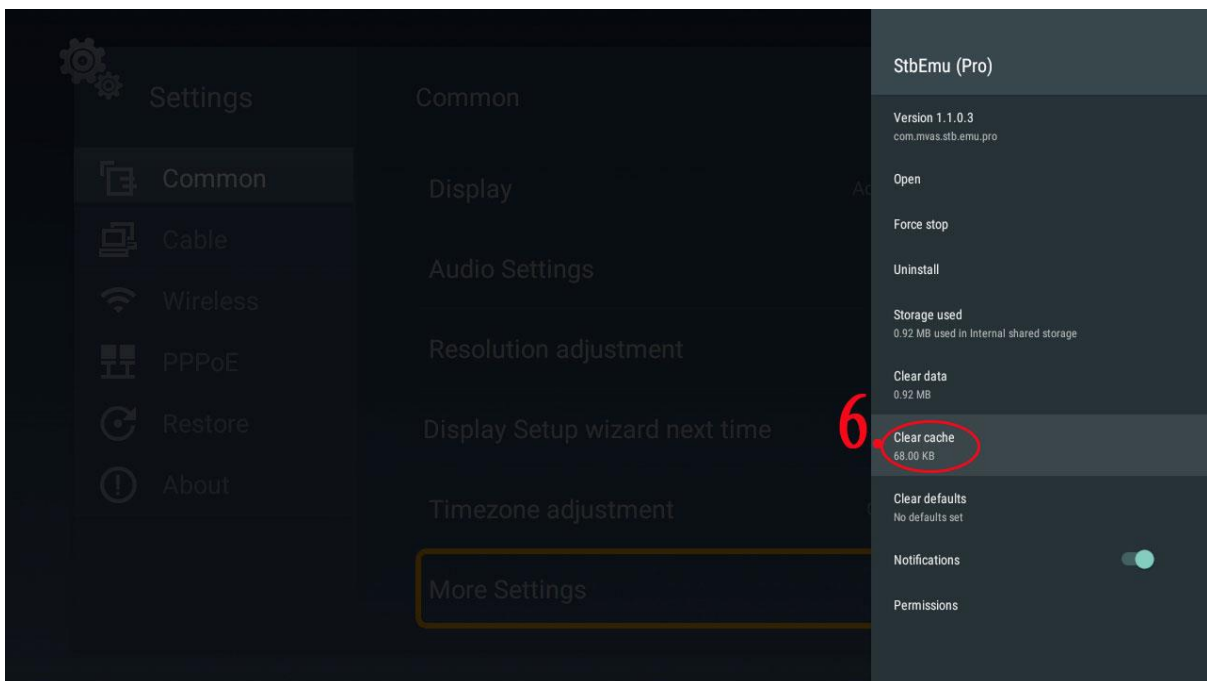
- Go to **Apps**



- Then go to **StbEmu (Pro)**



- Go to **Clear Cache** and press **OK**. Go back to Home screen and restart the StbEmu application.



Please note if still problem persists then you need to clear the data (option above Clear Cache) and have to put the portal details again.